# BUSINESS DATA BREACH & PERSONAL IDENTITY THEFT PROTECTION



Providing Identity Protection Services to Automotive Dealers for Over 10 Years





Identity theft cost businesses and individuals nearly \$60 Billion last year. USA ID Recovery provides a Fully-managed, Family ID Theft Protection product sold in the F&I office, as well as a Data Breach Protection Service for the dealership and its employees. The heavy lifting is completed by the experts rather than the victim.

Upon the discovery, the victim will call the toll free number and a Certified Recovery Advocate will be assigned. A personalized recovery plan will be implemented to restore the victim's identity to pre-theft status.

Additional personal ID Protection services can be included, such as Identity Monitoring, Lost Wallet Services, and a \$25,000 Expense Reimbursement feature.

# Roadmap





Why Data Breach & ID Theft Protection?



The Details



The Solution





- GLBA of 1999
- GLBA VENTONIA VENTONIA
- Privacy Rule of 2000
- Safeguards Rule of 2003
- Red Flag Rule of 2008



Compliments your ISP (Information Security Plan)

Compliments your ITPP (Identity theft Prevention Program)

# Why Data Breach & ID Theft Protection for Your Business, Employees and Customers?





The Equifax hackers now have access to:

- Names
- Social Security #s
- Birth Dates
- Addresses
- Driver's License #s
- Credit Card Info

### **Understanding the Problem**

- According to a recent Javelin Report, 16.7 million consumers fell victim to identity theft in 2017, a 9% rise from the previous year.
- E-commerce shoppers are 30% more likely to become a victim of fraud or data breach.
- You are 11 times more likely to be a victim of identity fraud if you are notified of a breach.
- 41% of ID Theft victims (without coverage) reported spending between 47 and 100 hours trying to resolve the issue. Average victim incurred \$1,800 in expenses related to restoring their ID.
- 36,000 victims per day 20 victims per minute new victim every 3 seconds.
- 47% of victims have difficulty getting credit or a loan as a result of identity theft.

Note: Recent Equifax breach affected nearly 148 million Americans. Much of the data breach the hackers possess, such as names, SS numbers, birth dates and driver's license numbers cannot be changed by consumers in order to protect themselves.

# **Target Audience**



#### **Automotive Dealerships**

Currently in the U.S. at least 1 in 4 people will experience ID Theft.

It is likely that almost everyone entering the dealership knows someone or have themselves been involved in a data breach.

60% of the adult population were impacted by the Equifax breach in Q4 of 2017.

Being a victim of ID Theft can be one of the most troubling situations a person can experience when they have no protection plan in place.

The IRS has delayed 44,000,000 tax refunds because of identity theft.



# **Program Objectives**

- 1. Provide Data Breach Protection for the dealership
- 2. Revenue potential for the dealer
- 3. Strengthens customer loyalty by providing valuable protection services in a highly regulated industry
- 4. Safeguards customer/employee personal information
- 5. Protect the good name of the dealership and differentiate them from the competition
- Mitigates exposures to class action lawsuits (helps mitigate exposures of FACTA and satisfies components of the Red Flag Rule)
- 7. Provides peace of mind

### **Business Data Breach**

- □ Data Breaches seen in the media point out the challenges that all companies face with regard to their reputations, customer relations and of course the federal regulators.
- ☐ Large companies have the ability to dedicate resources and people to monitor and respond as necessary to a data breach.
- Smaller companies are more vulnerable to a breach: not prepared to identify that a breach has occurred and also to understand how to respond to the breach.

It is no longer a matter of "if" a business will experience a breach, but when.



<sup>\*</sup>Sources: Risk Management Monitor, Aon Risk Solutions & U.S. Small Business Administration

# PROTECTION FROM DATA BREACH EXPENSES AND RISKS

Breach Protection and Response Service eliminates the high costs and stress associated with a data breach by protecting the dealership 24-7-365 through our *Identity Response Center*. <a href="https://promos.privacymaxx.com/dealerenroll/">https://promos.privacymaxx.com/dealerenroll/</a>

https://www.privacymaxx.com/login/

#### **Services Included:**

- Fully Managed ID Theft Protection and Monitoring for Owners and Employees <a href="https://promos.privacymaxx.com/autoemployee/">https://promos.privacymaxx.com/autoemployee/</a>
- 2 Years of Breach Victim Identity Theft Recovery and Monitoring Service Included for Up to 100K Victims
- Dark Web Breach Alert Monitoring
- Dark Web Business Credential Monitoring
- 24/7/365 Identity Response Center
- Breach Notification Service (postal and/or email delivery of required breach notification letters)

- Breach Prevention and Data Security Training
- Breach Response Coordination Service
- Law Enforcement Coordination Service
- Data Breach Response and Call Center Coordination Services
- Public Relations / Law Firm Referral Service
- Post-Breach Computer and Network Forensic Referral and Coordination Services

# Am I Impacted?



The recent Equifax breach affected 60% of the adult population in the United States. Much of the data the hackers possess, such as names, addresses, SS numbers, birth dates and driver's license numbers cannot be changed by consumers in order to protect themselves.

To see if *your* personal information is at risk as a result of this massive breach, go to the following Equifax link and click on the "Am I Impacted" button.

You will be asked to input your last name and the last 6 numbers of your SS#.

https://www.equifaxsecurity2017.com

# **Scope of Coverage**



- Customer
- Spouse or Domestic Partner
- Children Under the Age of 25
- All dependents sharing the same permanent address
- As well as those in a nursing home, hospice or deceased 12 months or less



• No limit on family size











- Identity experts are available 24 hours a day, 7 days a week.
- Recovery Advocate develops a Personalized Recovery Plan.
- Advocate documents, disputes, and reverses all fraudulent transactions.
- Covers ID theft with no family fraud or other exclusions.
- Identity is restored to pre-theft status.
- Unlimited restorations.
- No deductible.
- 12 months of post-recovery monitoring

# One of your greatest assets:

... your identity.



Safeguarding the dealership and it's customers.